INTRACOASTAL DERMATOLOGY NOTICE OF PRIVACY PRACTICES

Effective Date: April 1, 2013

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

If you have any questions about this notice, please contact the Privacy Officer at (904) 404-8555.

WHO WILL FOLLOW THIS NOTICE.

This notice describes our office's practices and that of:

- Any health care professional authorized to enter information into your health record.
- All employees, staff and other office personnel.

OUR PLEDGE REGARDING HEALTH INFORMATION:

We understand that information about our patients and their health is personal. We are committed to protecting information about our patients. We create a record of the care and services you receive at this office. We need this record to provide you with quality care and to comply with certain legal requirements. This notice applies to all of the records of your care generated by this office.

This notice explains the ways in which we may use and disclose health information about patients. We also describe patients' rights and certain obligations we have regarding the use and disclosure of information.

We are required by law to:

- make sure that health information that identifies patients is kept private;
- provide this notice of our legal duties and privacy practices with respect to health information about patients; and
- follow the terms of the notice that is currently in effect.

HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT PATIENTS.

The following categories describe different ways that we use and disclose health information. For each category of uses or disclosures we will explain what we mean and try to give some examples. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose information will fall within one of the categories.

For Treatment. We may use information about patients to provide patients with medical treatment or services. We may disclose information about patients to physicians, hospitals and other entities and personnel who are involved in taking care of you. We may share information with other healthcare providers to get patients different things they need, such as prescriptions, lab work and x-rays.

For Payment. We may use and disclose health information about patients so that the treatment and services may be billed to and payment may be collected from patients, an insurance company or a third party. For example, we may need to give a patient's health plan information about treatment provided in the office so the health plan will pay us or reimburse the patient for the surgery. We may also tell health plans about a treatment a patient is going to receive to obtain prior approval or to determine whether the plan will cover the treatment. Pursuant to the form you sign when you begin treatment, we submit information to payors unless you request in writing that you do not want information submitted.

For Health Care Operations. We may use and disclose information about patients for office operations. These uses and disclosures are necessary to run the office and make sure that all of our patients receive quality care. For example, we may use information to review our treatment and services and to evaluate the performance of our staff in caring for patients. We may also combine information about many patients to decide what additional services the office should offer, what services are not needed, and whether certain new treatments are effective. We may also disclose information to physicians in other practices for review and learning purposes. We may also combine the information we have with information from other offices to compare how we are doing and see where we can make improvements in the care and services we offer. We may remove information that identifies patients from this set of information so others may use it to study health care and health care delivery without learning who the specific patients are.

- Appointment Reminders. We may use and disclose information to contact you as a reminder that you have an appointment. We may do this through phone calls, voice mail, postcards, letters and other methods. If you do not want to receive reminders, we have a form for you to sign to opt out of the reminder process. Ask us for the form.
- Treatment Alternatives. We may use and disclose information to tell you about or recommend possible treatment options or alternatives that may be of interest to you.
- Health-Related Benefits and Services. We may use and disclose information to tell you about health-related benefits or services that may be of interest to you.
- As Required By Law. We will disclose information about you when required to do so by federal, state or local law.
- To Avert a Serious Threat to Health or Safety. We may use and disclose information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.

SPECIAL SITUATIONS

- Workers' Compensation. We may release information about patients for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.
- ➤ <u>Public Health Risks</u>. We may disclose information about you for public health activities. These activities generally include the following:
 - to prevent or control disease, injury or disability;
 - to report required information to the State;
 - to report child abuse or neglect;
 - to report reactions to medications or problems with products;
 - to notify people of recalls of products they may be using;

- to notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition;
- to notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence.
- Health Oversight Activities. We may disclose information to a health oversight agency like Florida's Agency for Healthcare Administration for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the health care system, government programs, and compliance with civil rights laws.
- Lawsuits and Disputes. If you are involved in a lawsuit or a dispute, we may disclose information about you in response to a court or administrative order. We may also disclose information about you in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested.
- Law Enforcement. We may release information if asked to do so by a law enforcement official:
 - In response to a court order, subpoena, warrant, summons or similar process;
 - To identify or locate a suspect, fugitive, material witness, or missing person;
 - About the victim of a crime if, under certain limited circumstances, we are unable to obtain the person's agreement;
 - About a death we believe may be the result of criminal conduct;
 - About criminal conduct at the office; and
 - In emergency circumstances to report a crime; the location of the crime or victims; or the identity, description or location of the person who committed the crime.