

COSMETIC POLICY

We consider it a privilege that you have chosen us for your aesthetic rejuvenation goals. We strongly believe an informed patient is a good patient and your clear understanding of our cosmetic policy is important to our professional relationship. Therefore, we strive to inform you of all the medical aspects of your needs as well as advise you on our payment policies for all cosmetic in-office services and products.

Consultation Fees: Consultations for non-surgical facial rejuvenation (such as Botox® and filler), laser procedures and other aesthetic services including skin care are complimentary. Second and subsequent consultations with our Aesthetician are \$30.

Scheduling Fees: Fees for in-office treatments such as Botox®, filler, chemical peels, laser hair removal, and other similar procedures are priced either on a per treatment basis or as a treatment package and are payable in full at the time of your first appointment. **A non-refundable deposit is required at the time of scheduling such appointments and will be applied to the total due at the time of your appointment.** Deposit amounts vary based on the type of treatment.

Botox®, facials (excluding HydrafacialMD), and chemical peels require a \$50 deposit. All other cosmetic services (including filler, laser hair removal, HydrafacialMD, Micro Needling, and PRP) require a deposit equal to half the total of the treatment or package purchased.

Treatments and series of treatments already administered are non-refundable. An appointment can be moved and deposit applied to a different date of service if patient notifies practice at a minimum of 48 hours before their scheduled treatment.

Products Returns: We do not accept returns on retail items. All sales are final. Most of the retail products carried are medical grade, meaning initial skin reactions (i.e. redness, flaking, sensitivity) are expected and are a sign of good skin repair. However, if you experience a severe reaction, you may return the product for account credit only. Acne breakouts are not considered a severe reaction as there are too many factors which can contribute to breakouts. If a severe reaction occurs, the date of return must be no later than 7 days after the date of purchase or your return will not be accepted. Unfortunately, we cannot accept returns on items requiring a prescription including, but not limited to, Tretinoin (Retin A), Refissa, Hydroquinone, Pigment Control Crème, Pigment Control and Blending Crème, and Latisse for any reason.

Payment Options: We accept Visa, MasterCard, American Express, Discover, Cash and Personal Checks as forms of payment. Gift cards are available for purchase and are applicable towards services only and not retail products. They are valid for one year from the date of purchase.

Results: The practice of medicine is not an exact science, and therefore, reputable practitioners cannot guarantee results. The results of certain procedures may not last as long as expected or meet the degree of your expected improvement. It is important you understand all services are non-refundable. Additionally, if complications should develop or revisions are necessary, you may incur additional costs.

Patient Name (Please Print): _____

Patient Signature: _____ Date: _____